

Alaska Air Group

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Bank of America Merrill Lynch 2015 Transportation Conference

Safe Harbor

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Forward-looking statements are based on, and include statements about, the Company's estimates, expectations, beliefs, intentions, and strategies for the future, and are not guarantees of future performance. Forwardlooking statements involve risks, uncertainties, assumptions, and other factors that are difficult to predict and that could cause actual results to vary materially from those expressed in or indicated by them. Please refer to the risk factors described in Company's filings with the Securities and Exchange Commission, including the detailed factors discussed under "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2014.



We are safe...



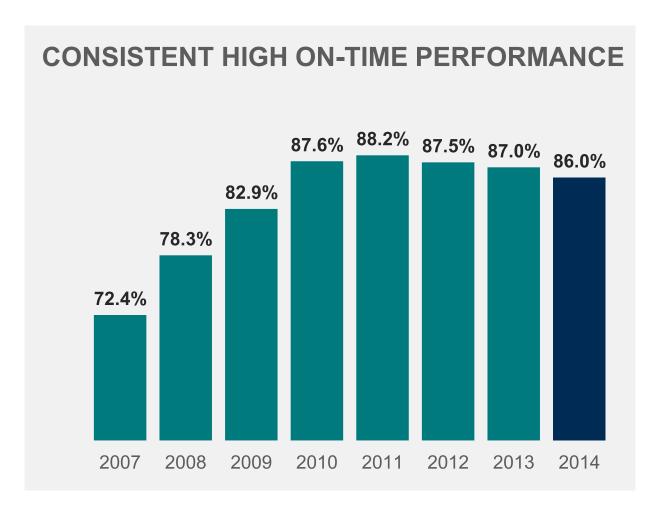
We are on-time...





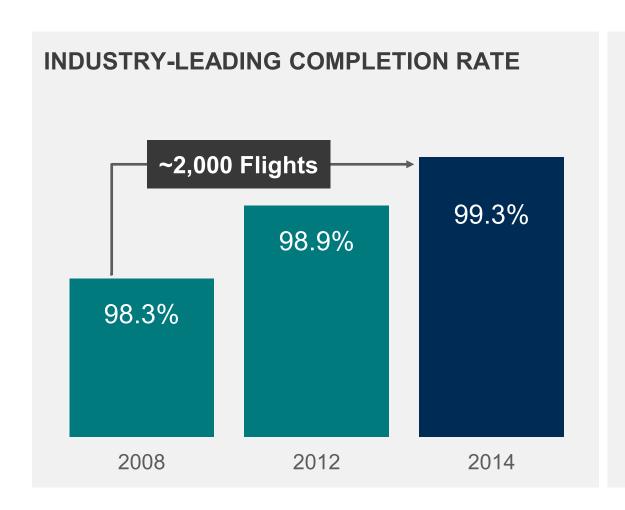
We have led the industry in on-time performance...







...and several other key operational metrics

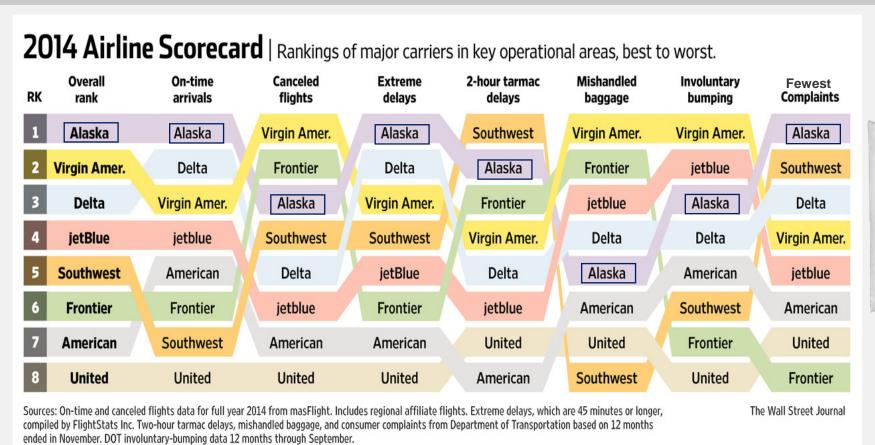


FIRST AIRLINE WITH A 20 MINUTE BAG GUARANTEE





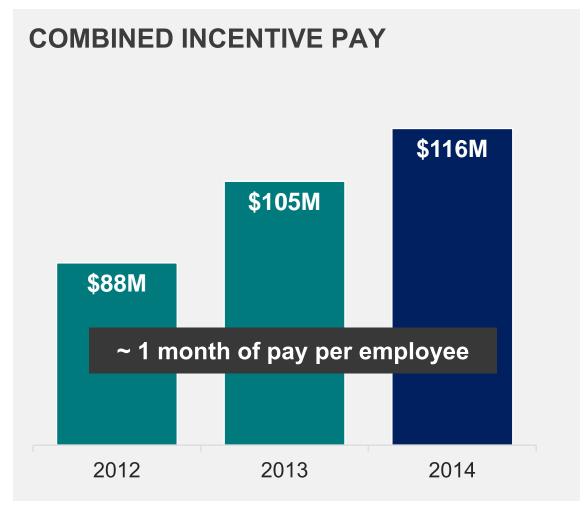
We have been ranked #1 airline by The Wall Street Journal on key operational and customer metrics two years in a row

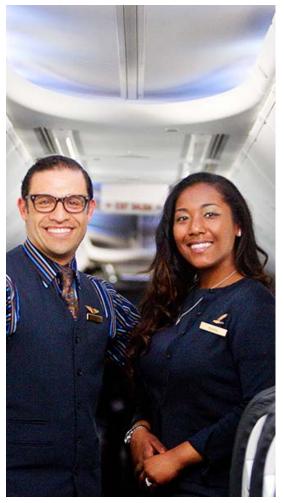






Our people are aligned with the company...





PERFORMANCE BASED PAY

- 70% Profit
- 10% Cost Ex-fuel
- 10% Customer Satisfaction
- 10% Safety

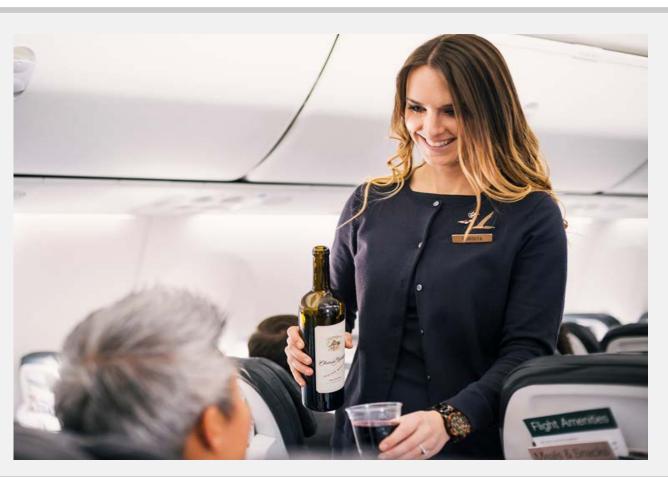
OPERATIONAL PERFORMANCE REWARDS

- On-time Performance
- Customer Satisfaction Goals

Everyone across the company participates in the same incentive program

And they are taking great care of our customers

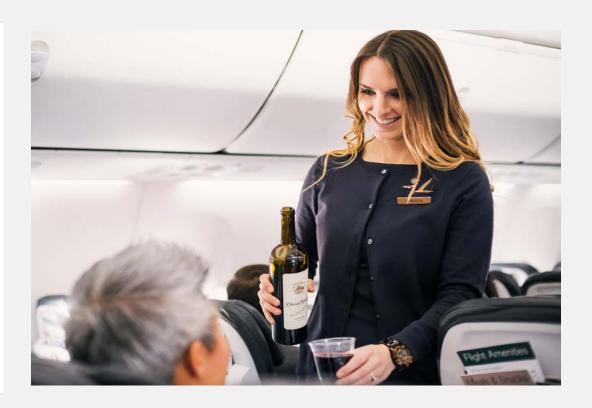




We have been ranked #1 in customer satisfaction by J.D. Power for the 7th year in a row ...



"HIGHEST IN CUSTOMER SATISFACTION
AMONG TRADITIONAL CARRIERS IN NORTH AMERICA,
SEVEN YEARS IN A ROW"





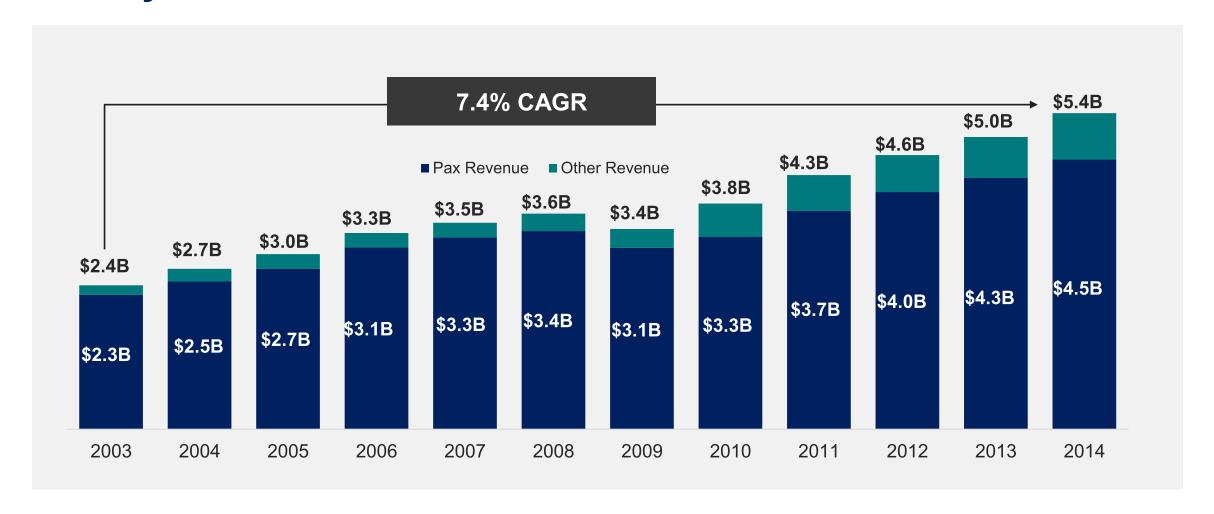
We have been ranked #1 in customer satisfaction by J.D. Power for the 7th 8th year in a row ...







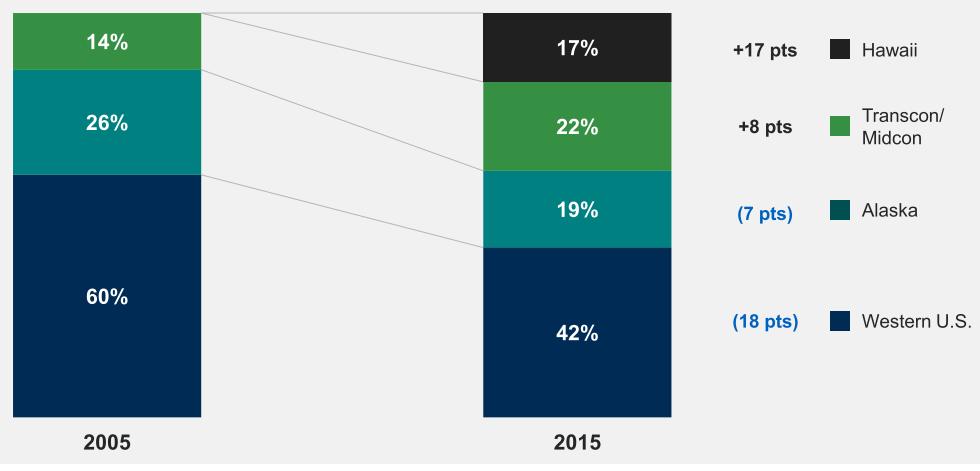
These strengths have helped us more than double our revenue over the last 12 years...



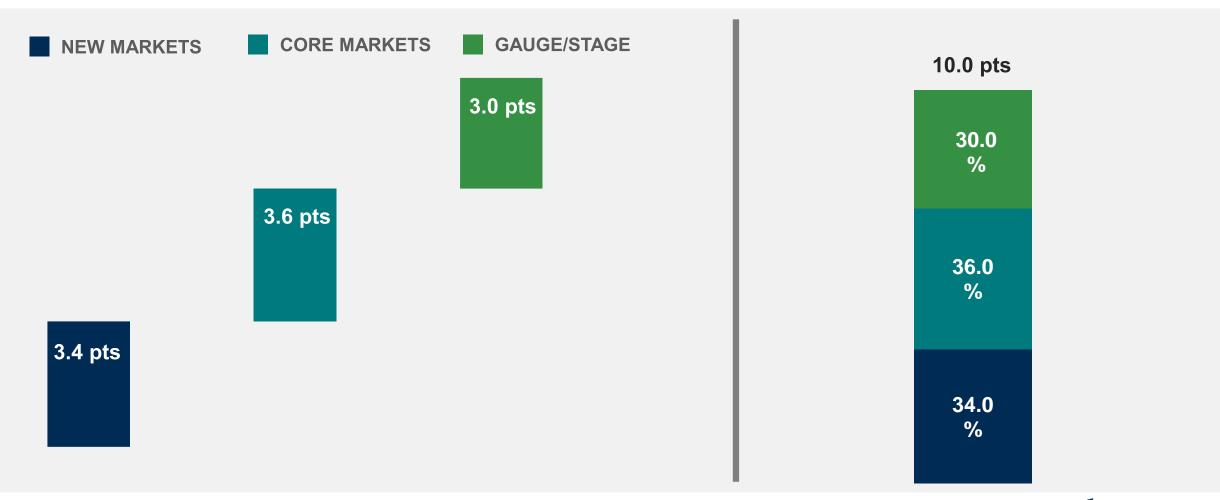


...and diversify our revenue base

CAPACITY DIVERSIFICATION

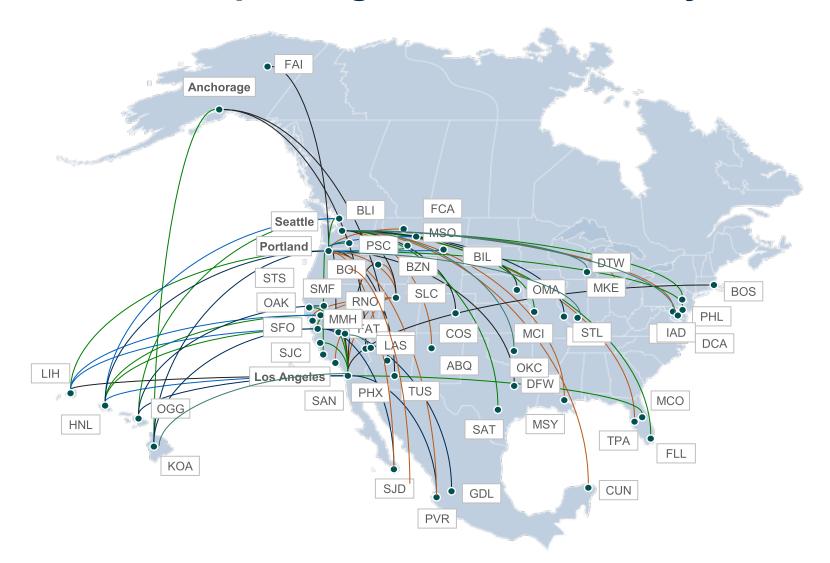


We are adding capacity to strong core markets and creating new revenue streams...





...and improving our network utility



15 New Markets in 2010

6 New Markets in 2011

19 New Markets in 2012

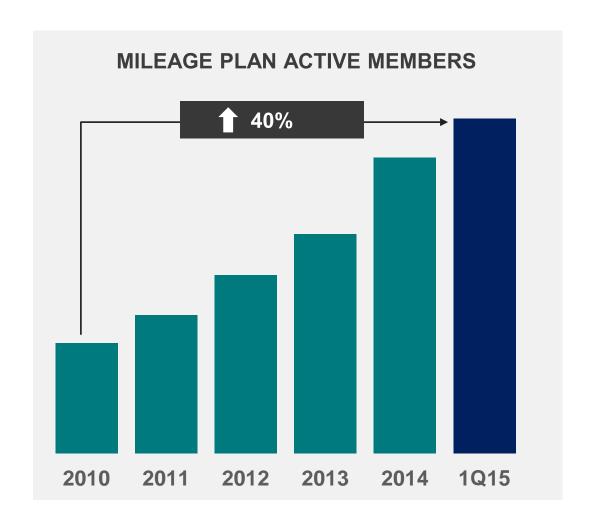
15 New Markets in 2013

15 New Markets in 2014

16 New Markets in 2015*



Our loyalty program and affinity card memberships have also grown by ~40% in the last 5 years and continue to grow

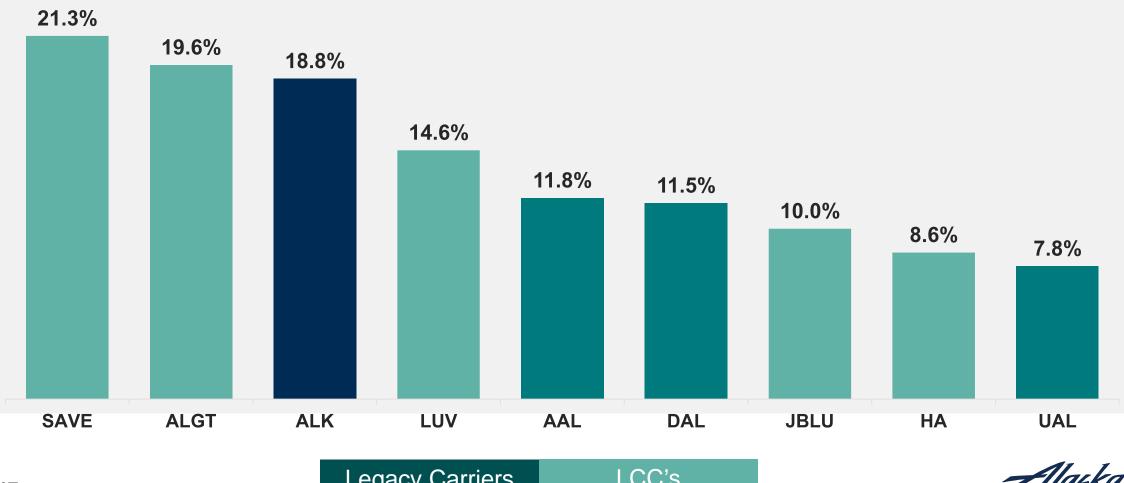




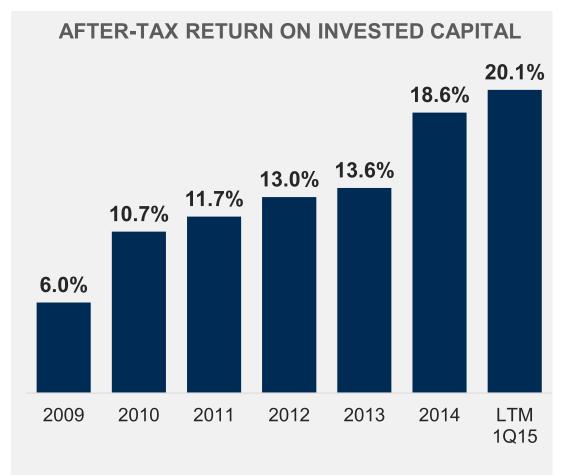


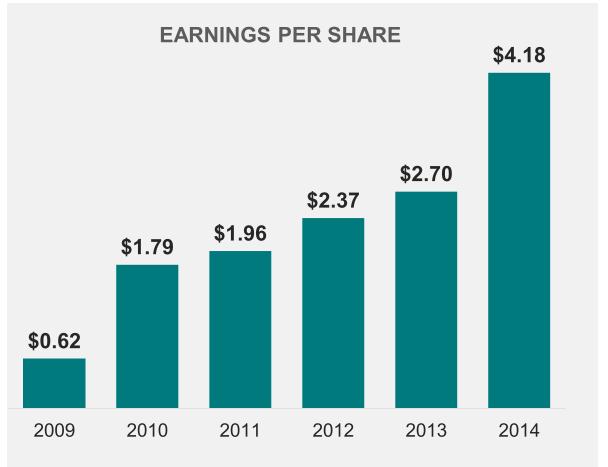
Our returns are consistently at the top of the sector

INDUSTRY AND SECTOR LEADING PRE-TAX MARGIN (LTM 1Q15)



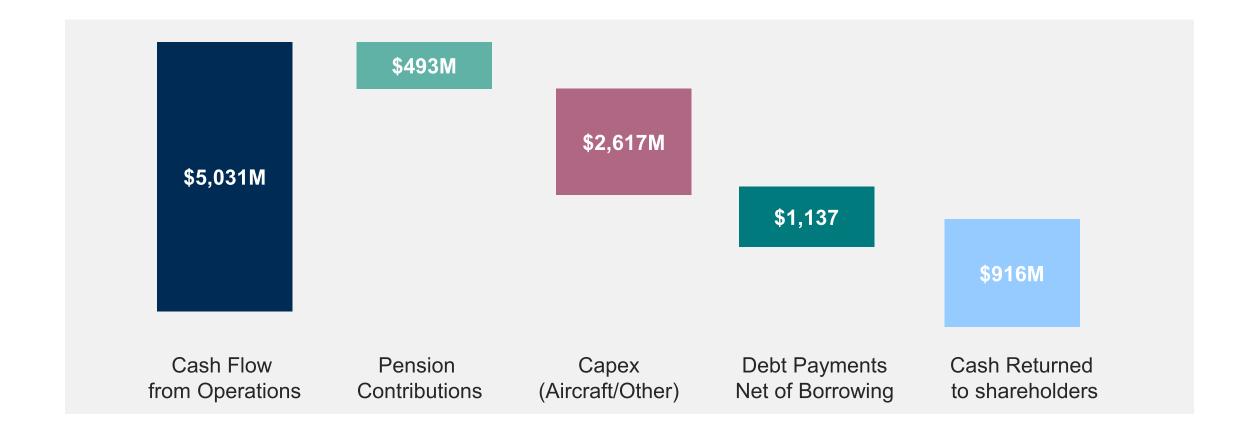
...And we have grown our returns consistently over that period





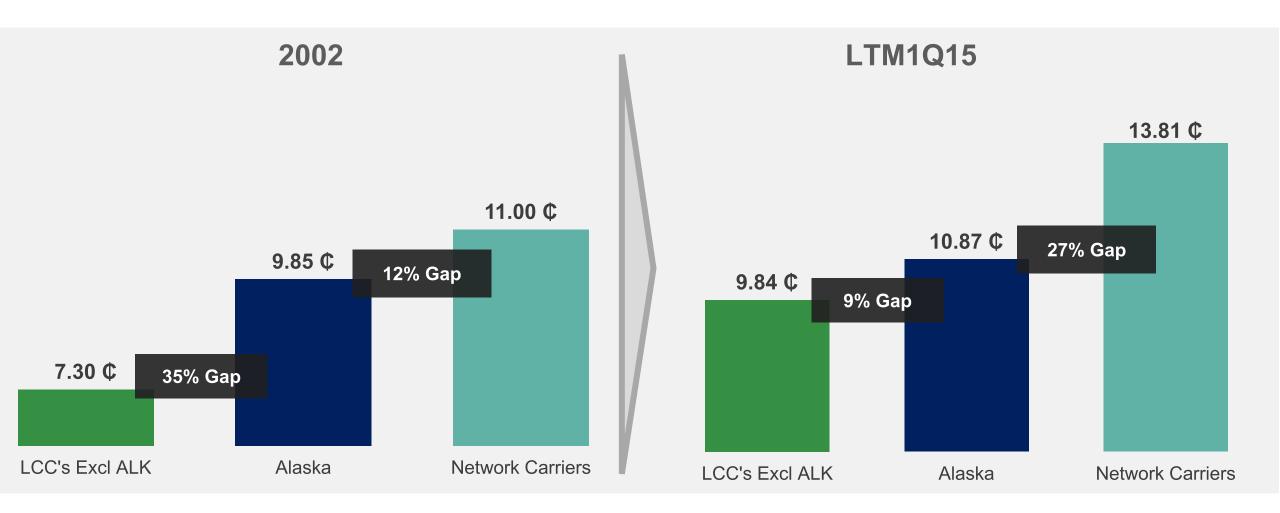


We have generated more than \$5B in cash flow since 2010 and deployed it in a balanced fashion



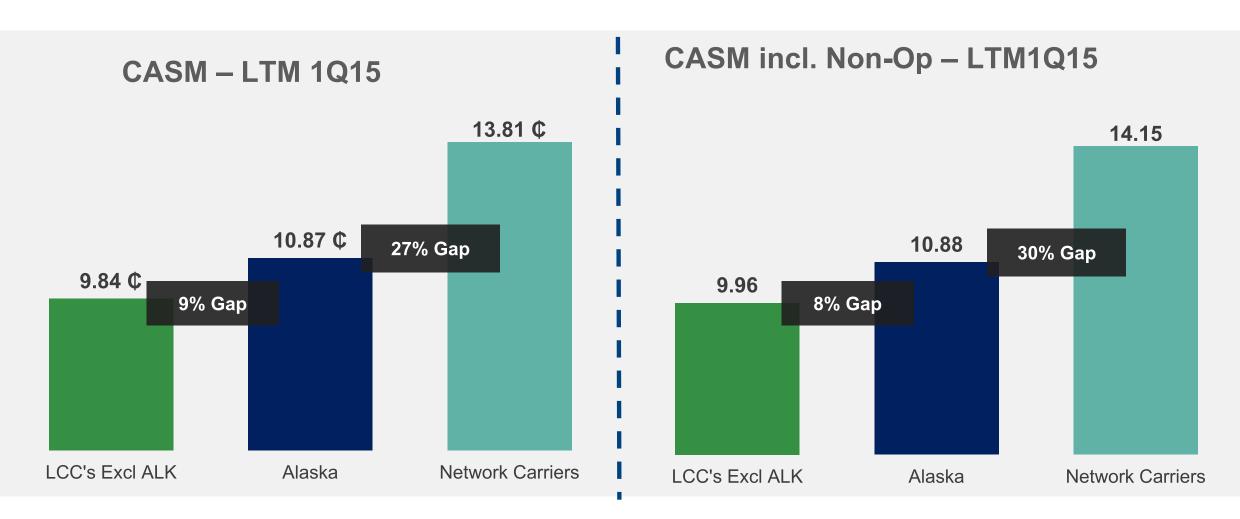


We have reduced our costs and today our cost structure resembles LCC's...





That cost gap widens after including non-operating expenses





Catalysts provide further runway to lower costs...

737-400 replacement

Fuel efficiency

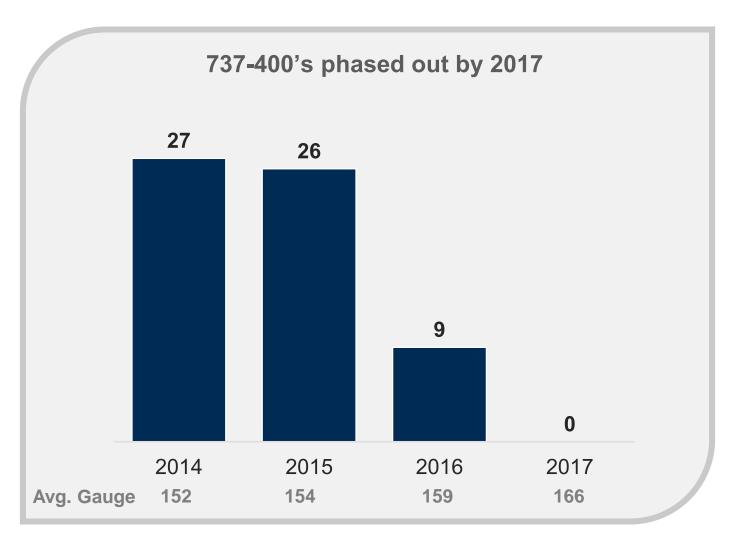
Productivity

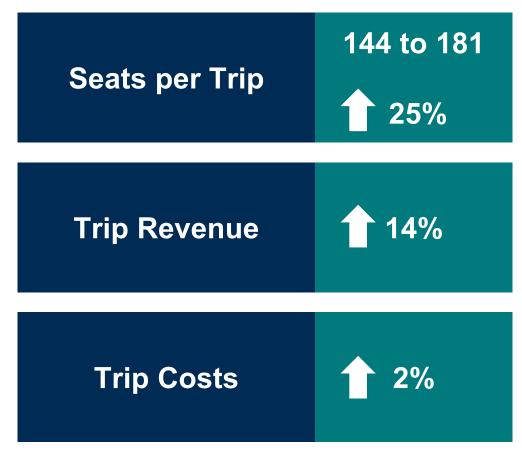
Labor stability





737-400 replacements provide opportunity to grow economically through upgauging







Our fuel efficiency is among the best in the industry...



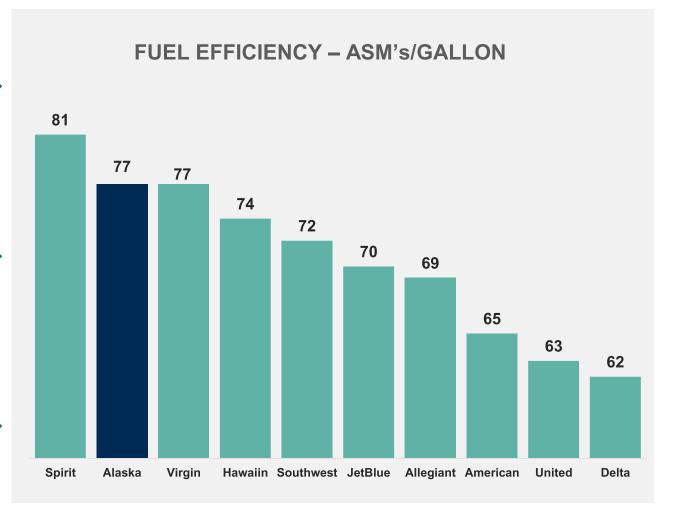
737-400 Replacements



Split Scimitar Winglets



Operational Efficiency





...and will continue to get better



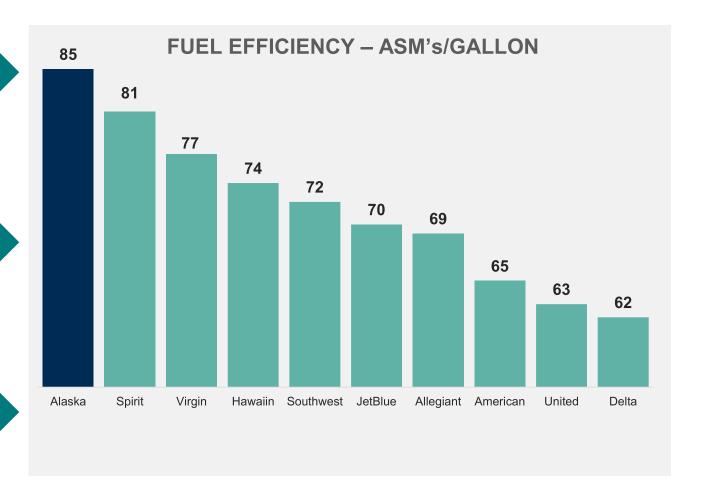
737-400 Replacements



Split Scimitar Winglets

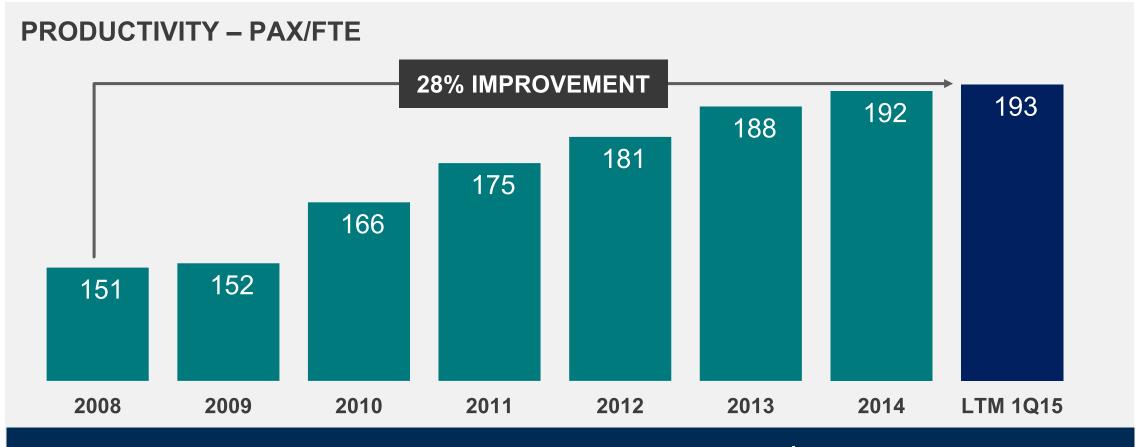


Operational Efficiency





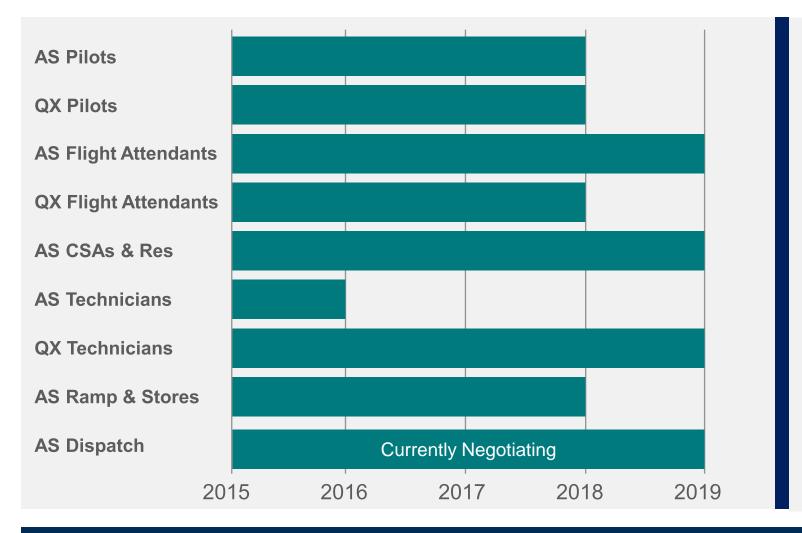
Our productivity continues to improve consistently...



Every 1% Improvement in Productivity = ~\$11M Annually

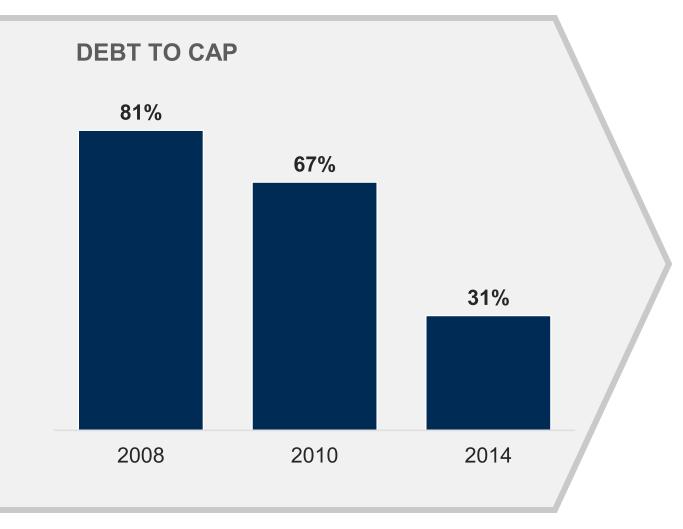


...and our long term labor contracts provide stability in our business





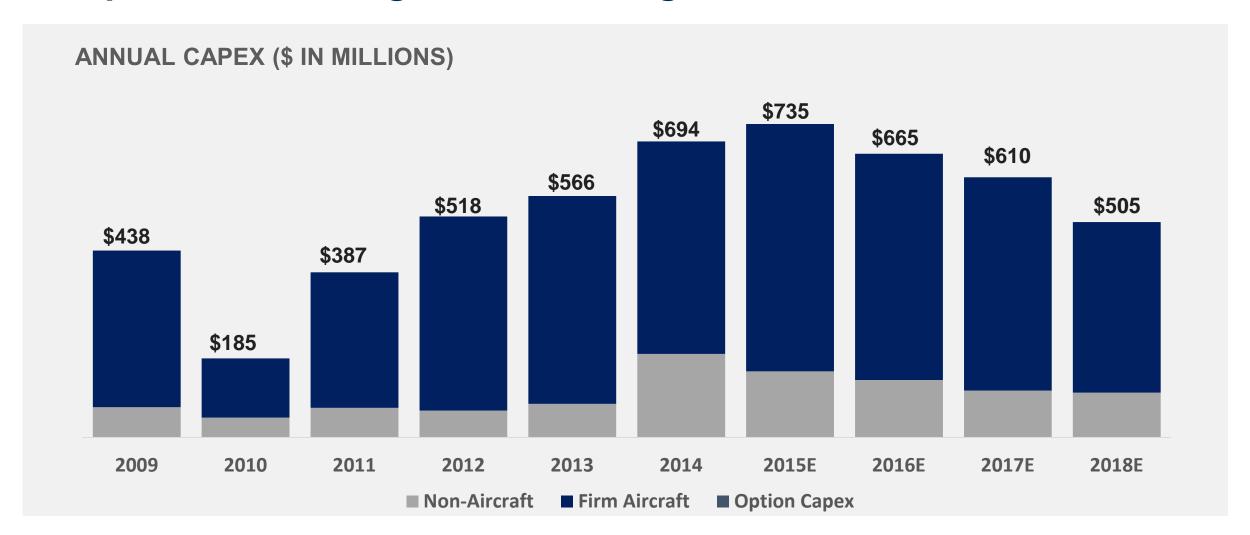
Our investment grade balance sheet de-risks the cash flow to shareholders



Airline Credit Rating			
	S&P	Fitch	
BBB+			
BBB	SOUTHWEST	+ SOUTHWEST	
BBB-	Alaşka,	Alaşka,	Investment
BB+			Grade
BB	_+	_+	
BB-	allegiant		
B+	*	jetBlue	
В	jetBlue 🐧	0	
B-			



Capex and other obligations are manageable...





...resulting in strong capital returns again in 2015



In 2015, we have raised dividend by 60% and total returns by 30%



In addition to our industry leading dividend yield, we expect to buyback over 5% of our outstanding shares in 2015



2015 plan far exceeds <u>cumulative</u> capital returned from 2007–2013



^{*} Dividend spend subject to Board approval.

⁺ Share repurchase based on current expected case - subject to change

